

## "POSEIDON CARE" PROTOCOL

Below are the details regarding the major policies adopted by our structure with respect to the containment of the sanitary emergency that are represented by our "Poseidon Care" Protocol in accordance with the provisions set out in the Attachment, Subparagraph 1, of Regional Ordinance No. 50, 22/05/2020.

### A. RECEPTION

1. **Limited access** will be facilitated by the **reservation and registration** of users with specific forms. The list of those present will be kept for a period of **14 days**, in full compliance with privacy laws and European Community legislation regarding the treatment of personal data.
2. The use of **fast payment systems** (contactless cards), prepaid cards, or web portals/apps during the booking phase will be favoured to avoid queues or gatherings at checkout.
3. Ticket operators will do their jobs from within the **ticket office** to ensure adequate isolation between the operator and customer by means of a **special protective screen**. The facility reception staff will wear **protective masks** when it is not possible to **maintain at least 1 metre of interpersonal distance**.

Giardini Poseidon Terme S.a.s. di Staudinger Anton e Staudinger Michael

Sede legale e amministrativa:  
Via G. Mazzella, snc (loc. Citara)  
80075 Forio d'Ischia (NA)  
C.F. e P.I. 00301160636

T 081 908 71 11 / F 081 908 71 30  
Skype: giardini\_poseidon\_terme  
info@giardiniposeidonterme.com  
www.giardiniposeidonterme.com



4. **Access to the facility is guaranteed in an orderly manner to ensure at least 1 metre of distance is maintained between users**, except for people belonging to the same nuclear family or housing unit. If this interpersonal distance cannot be maintained, users will be invited by the beach stewards to wear **protective masks**.
5. Before entering the facility, users may have their **body temperature taken**. Access will be denied to those with temperatures above **37.5 °C**.
6. While accessing the facility, respect for interpersonal distancing and anti-COVID-19 measures will be highlighted with **appropriate signs** and the application of warning stickers on the ground. The entrance and exit routes, where possible, will be differentiated by clear signs.

## **B. SHADED AREA AND SOLARIUM**

1. The beach area is organised by ensuring **adequate space for the shoreline** to facilitate the passage and space between bathers and by providing **transit routes/corridors that indicate direction** through special walkways and clear signs.
2. Each **station/umbrella will have its own number** that matches with the registration of the daily users and/or members allocated to that spot.
3. The **equipment** (i.e. sun beds, deck chairs, and umbrellas) will be **sanitised before** they are assigned and every time a user or family unit changes. Nonetheless, **the sanitisation of the equipment is guaranteed at the end of the day**. The use of personal towels is required for the use of sunbeds and deck chairs to avoid the promiscuous use of all equipment.
4. **Staff facility will accompany users to their assigned spot** during the **first access phase**, informing the users of the regulations to follow.
5. In case of **rain or bad weather**, users will not be able to stay on the facility's premises; instead, they will be invited to leave in an orderly manner that avoids gatherings by using specially indicated escape routes.

6. In order to limit the risk of infection, **space between the umbrellas will be ensured to guarantee an area of 10 square metres per station** and a minimum **distance** between the **equipment** of each station and the adjacent one of **not less than 1.5 metres**.
7. Each station will have **1 umbrella, 2 sunbeds, or 1 sunbed and 1 deck chair**, and can accommodate **a maximum of 2 people + 2 children**. **No additional equipment other than what has been assigned can be provided** to promote respect for interpersonal distancing.

### **C. COMPLEMENTARY SERVICES AND SPACES**

1. Apart from members from the same family group, the **promiscuous use of changing rooms and showers is prohibited**. Adequate sanitation measures will be ensured between use by one user and the next.
2. Appropriate social distancing will be guaranteed with respect to the use of toilets and showers. Showers will only be provided outdoors and **will not include the use of soaps and detergents**.
3. **A delivery service will be ensured** for the **bar and restaurant service upon reservation**, in compliance with the interpersonal distance of one metre or through **open access to the administration area**.
4. The practice of any recreational or sporting activity and/or group games that may give rise to gatherings **is prohibited**. To this end, appropriate supervision will be guaranteed to ensure that the rules of social distancing are followed, including by children.

### **D. HYGIENE AND HEALTH MEASURES**

7. All users must wear **masks upon arrival**, until they reach their assigned position, as well as when they leave the facility.
8. **Hand gel hygiene dispensers** for swimmers will be installed in the various areas of the facility in easily accessible places.

9. **Cleaning of the various surfaces and cabin furnishings** in the common areas will take place daily with the use of common detergents.
10. Cleaning of the toilets and showers will be carried out several times during the day, with disinfection occurring at the end of the day, after closing. In addition to hand soap, detergent products and disposable tools for cleaning that can be used independently by users will be available inside the facilities.
11. **Daily**, after closing, and provided that no intermediate disinfection between one user and another can be carried out, **all equipment will be sanitised** (including beds, deck chairs, and life-saving boats and equipment).

#### **E. SPECIFIC MEASURES FOR WORKERS**

1. Before beginning their service, employees are **trained and informed regarding general and specific SARS-COV-2 risks**, with specific reference to the specific hygiene rules to be respected, as well as the use of personal protective equipment.
2. Before beginning their service, employees will have their temperatures taken daily. If their temperature is equal to or **higher than 37.5 °C**, and/or if they experience symptoms attributable to the diseases related to the Coronavirus infection, they will **not be admitted to the workplace**.
3. Personnel in contact with the public and dedicated to activities in the common areas must wear a **surgical mask**.
4. Personnel involved in setting up/removing umbrellas/deckchairs/sunbeds etc. must use **nitrile gloves**, avoiding direct contact with equipment surfaces.
5. **Personnel involved in rescue activities** must comply with the recommendations set out by the Italian Resuscitation Council, as well as by the European Resuscitation Council, in carrying out first aid. Preventive and periodic submission to the COVID-19 test is mandatory for all lifeguards.