

PRIVACY & COOKIES POLICY

POLICY

This page describes how the website is managed. www.giardiniposeidonterme.com. With reference to the processing of the personal data of the users who visit it. This information is provided pursuant to European Regulation 679/2016 regarding the protection of individuals with regard to the processing of their personal data and the free movement of such data (hereinafter the "Regulation") for users of our site services, which are provided via the Internet. This policy does not apply to other websites that may be accessible through our links, of which Giardini Poseidon s.a.s. is in no way responsible.

THE DATA CONTROLLER

The data controller of the personal data processed following the consultation of our site is Giardini Poseidon s.a.s. with registered office in Via Giovanni Mazzella SNC 80075 Forio d'Ischia (NA).

THE DATA PROTECTION MANAGER

The Data Protection Manager is Protection Trade S.r.l with the contact email: dpo_giardiniposeidon@protectiontrade.it.

Giardini Poseidon Terme S.a.s. di Staudinger Anton e Staudinger Michael

Sede legale e amministrativa:
Via G. Mazzella, snc (loc. Citara)
80075 Forio d'Ischia (NA)
C.F. e P.I. 00301160636

T 081 908 71 11 / F 081 908 71 30
Skype: giardini_poseidon_terme
info@giardiniposeidonterme.com
www.giardiniposeidonterme.com





LOCATION, PURPOSE AND COMMUNICATION OF DATA

The processing operations connected to the web services of this website take place in the aforementioned head office of the Company and are carried out by employees of Giardini Poseidon s.a.s. with processing authorization. The data collected by the Site may be communicated to those involved in the management of the site, the technological and instrumental partners which the Data Controller uses to provide the services requested by users, as well as those whose right to access such data is recognized by law and/or secondary legislation.

TYPES OF DATA PROCESSED

Navigation data

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols.

This information is not collected to be associated with identified individuals, but by its very nature could, through processing and associations with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of the computers used by users connecting to the site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by



the server (success, error, etc.) and other parameters regarding the operating system and IT environment of the user.

This data is used for the sole purpose of obtaining anonymous statistical information on the usage of the site and to check its correct functioning and are deleted immediately after processing. The data could be used to ascertain responsibility in case of hypothetical cyber crimes against the site.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of emails to the addresses indicated on this site entails the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message.

Specific summary information will be progressively reported or displayed on the web pages dedicated to particular services on request.

COOKIE POLICY

This website uses cookies and similar technologies to ensure the proper functioning of procedures and improve the experience of using online applications. Cookies are small text files which are stored by a browser on the hard disk of a user's computer. Cookies serve to streamline the analysis of web traffic or to indicate when a specific site is visited and allow web applications to send information to individual users. Detailed information on the use of cookies and similar technologies, how they are used by Giardini Poseidon s.a.s. and how they are managed is provided below.

Giardini Poseidon s.a.s. uses:

- "Technical" cookies

These cookies are necessary for navigation and ensure the safe and efficient exploration of the site. Cookies in this category include both persistent cookies and session cookies. Without these cookies, the site or some parts of it may not work properly. Therefore, they are always used, regardless of user preferences. Cookies of this type are always sent from our domain. The duration of such cookies is strictly limited to the session or they may be stored for longer in order to remember the user's choice. Disabling strictly necessary cookies may compromise the user experience and navigation of the website.

- "Analytical" cookies

These are cookies used to anonymously collect and analyse the traffic and usage of a website. These are third-party cookies collected and managed anonymously to improve the performance of the host site (performance cookies). These cookies, even without identifying the user, allow you, for example, to detect if the same user returns to connect at different times. They also allow you to monitor the system and improve its performance and usability. These cookies can be disabled without any loss of functionality. (For further information on the Google cookie policy, please consult the following link: http://www.google.com/intl/it_ALL/analytics/learn/privacy.html).

- "Third-party" cookies

When visiting a website, you may receive cookies from both the site visited ("proprietary") and from websites operated by other organizations ("third-party"). Third-party cookies are those

related to 'social plugins' such as TripAdvisor, Instagram. These are parts of the visited page generated directly by these sites and integrated into the page of the host site. Social plugins are most commonly used to share content on social networks.

The presence of these plugins involves the transmission of cookies to and from all sites operated by third parties. The management of the information collected by 'third parties' is governed by their own relevant information, to which reference is made.

To ensure greater transparency and convenience, the web addresses of the various policies and procedures for managing cookies can be found below.

- Google information: <https://www.google.it/intl/it/policies/technologies/types/>
- TripAdvisor information: <https://www.tripadvisor.it/CookiePolicy>
- Instagram: <https://help.instagram.com/1896641480634370?ref=ig>

The user can decide whether or not to accept cookies via their browser settings.

TOTAL OR PARTIAL DISABLING OF COOKIES

The total or partial disabling of technical cookies can compromise the use of the site features reserved for registered users. On the contrary, the usability of public content is also possible by completely disabling cookies.

Disabling 'third-party' or profiling cookies does not affect the navigability in any way.

The setting can be specifically defined for the different websites and web applications. In fact, the best browsers allow you to define different settings for "proprietary" cookies and "third-party" cookies.

Here is how to disable cookies through some browsers.

Google Chrome

1. Click the Chrome menu icon.
2. Select Settings.
3. At the bottom of the page, click Show advanced settings.
4. In the "Privacy" section, click the Content settings button.
5. Click Prevent sites from accessing data.
6. Click Finish.

Safari

1. Go to the Safari menu (icon at the top right of the browser) and select Preferences.
2. In the pop-up window that opens, select the Security icon (padlock),
3. Under "Accept cookies" click "never".

Firefox



1. Click on the menu button and select Options.
2. Select the Privacy tab.
3. Under History: select use custom settings.
4. To activate cookies, tick the option Accept cookies and site data from websites; to disable cookies, remove the tick from this box.

Explorer

1. Go to the Explorer menu and click the Settings button, then click Advanced Options.
2. Click on the cookies tab, move the slider up to block all cookies or down to allow all cookies, then click OK.

OPTIONAL SUPPLY OF DATA

Apart from that specified for navigation data, the user is free to provide personal data to request the services offered by the Company. The failure to provide such data may make it impossible to obtain the requested service.

PROCESSING METHODS, DATA RETENTION AND LEGAL BASIS

Personal data is processed using manual and automated tools, in compliance with the provisions of the Regulation. The data will only be kept for the time required to achieve the purpose for which

it was collected, subject to different requirements arising from legal obligations. Afterwards, your personal data will be deleted.

The personal data processed will be kept in such a way as to minimize, through the adoption of suitable and preventive security measures, the risks of destruction or loss, even accidental, of the data, unauthorized access or processing not authorized or not in accordance with the purpose of the collection.

The legal basis of the processing is the need to execute your requests to receive a service directly available through the web site: it is therefore a matter of supplying data that is strictly necessary and connected to a pre-contractual and/or contractual phase, or functional to give feedback to a specific request, as such the data collected from time to time is required and, if you do not intend to supply it, we will be unable to provide the requested service or respond to your request.

RIGHTS OF INTERESTED PARTIES

In relation to the processing of your personal data carried out through this time, you can, at any time, as an interested party, exercise the rights provided for in EU Regulation 679/2016 by writing to the email address: privacy@giardiniposeidonterme.com. In particular, you can:

- access your personal information, obtaining evidence of the purposes pursued by the Data Controller, the categories of data concerned, the recipients to whom they may be communicated, the applicable retention period, the existence of automated decision-making processes, including profiling, and, at least in such cases, meaningful information on the logic used, as well as the importance and potential consequences for the concerned party, if not already mentioned in the text of this Disclosure.
- obtain, without delay, the correction of inaccurate personal data concerning yourself;



- obtain, in cases provided for by the law, the deletion of your data;
- obtain the limitation of the processing or oppose the same, when admitted in accordance with the provisions of the law applicable to the specific case;
- where appropriate, propose a complaint to the supervisory authority.